

How to Report Crime and Anti-Social Behaviour

Report Anti-Social Behaviour:

You can report anti-social behaviour using our online form.

For more information visit our anti-social behaviour web page

<https://www.croydon.gov.uk/community/safercroydon/advice-information/antisocial-behaviour>

You can email Croydon Council's ASB Team: ASBTeam@croydon.gov.uk

Pollution:

<https://www.croydon.gov.uk/environment/pollution/noisecontrol/enforcement>

You can email the Pollution Team:

Pollution@croydon.gov.uk or call them on (020) 8760 5483

Out of Hours Service (020) 8726 6000 option 4 – the out of hour's service is available from 5pm–3am.

Parking:

For parking issues you can email: parking@croydon.gov.uk

Please be aware that this mailbox is only monitored Monday to Friday during standard office hours.

Don't Mess with Croydon:

<https://www.croydon.gov.uk/environment/dontmess/dont-mess>

You can download the Don't Mess With Croydon App – using the App Store on your smart phone. <https://www.croydon.gov.uk/environment/dontmess/dont-mess-with-croydon-app>

The Don't Mess with Croydon campaign seeks to crack down on fly-tipping and other environmental crimes in the borough. It sends a firm message to anyone who blights our borough with litter.

Fly-tipping is illegal, Report it!

We want you to take action to reduce litter in the area where you live, work or visit. Preventing littering and fly-tipping is everyone's responsibility and together we can make a difference to our communities. If you see someone fly-tipping, littering or leaving other types of mess, don't just ignore it, report it!

We rely on your help to bring prosecutions so have made it easier for you to tell us about fly-tippers and reporting enviro-crimes such as fly-tipping. You can telephone our dedicated fly-tipping hotline on 0208 604 7000, email flytip@croydon.gov.uk or download our Don't Mess with Croydon app to report issues straight to the relevant team.

Neighbourhood Safety Officers (NSO's)

<https://www.croydon.gov.uk/community/safercroydon/services/enforcement>

The Officers of this team are now known as Neighbourhood Safety Officers (NSO's). They will work closely with the police safer Neighbourhood Teams.

Your Neighbourhood Safety Officer Team can be contacted via email:

public.safety@croydon.gov.uk

The NSO's are empowered to enforce legislation in line with local and statutory legislation to deal with anti-social behaviour and environmental offences. They can:

- Request name and address for a fixed penalty notice (FPN) and offences that cause injury, alarm and distress to another person or damage or loss of another's property
- Request name and address of a person acting in an anti-social manner
- Confiscate alcohol from any person under the age of 18 years
- Confiscate alcohol from any person in a designated public place
- Confiscate cigarettes and tobacco products from any person under the age of 16 years

NSO's investigate incidents of:

- Anti-Social Behaviour
- Environmental Crime (which includes):
- Littering
- Fly-Tipping

Emergencies:

Please only call 999 if a crime is happening now, or if anyone is in immediate danger.

For non-emergency incidents:

Call the police on 101 (24 hours a day, 7 days a week).

Report minor or non-urgent crime online:

<https://www.met.police.uk/ro/report/asb/asb/report-antisocial-behaviour/>

Safer Neighbourhood Team: – your SNT is Sanderstead you can contact them via phone on (020) 8721 2470 or email them on SNMailbox.SandersteadSNT@met.police.uk

You can also report crime online on our website: <https://www.met.police.uk/>